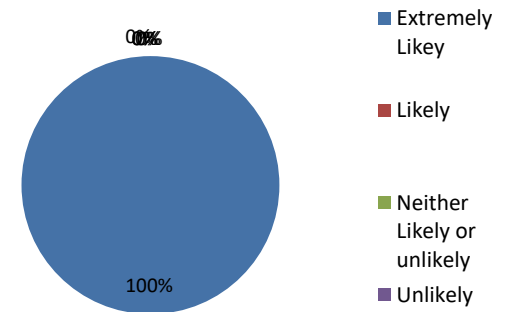


Period: July 2022
 No. of Surveys: 12

Friends & Family Survey RESULTS & ACTION

| | Extremely Likey | Likely | Neither Likely or unlikely | Unlikely | Extremely unlikely | Don't Know | Total |
|-----------------------------------|-----------------|--------|----------------------------|----------|--------------------|------------|-------|
| Total | 12 | 0 | 0 | 0 | 0 | 0 | 12 |
| Extremely Likey | 12 | 0 | 0 | 0 | 0 | 0 | |
| Likely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Neither Likely or unlikely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Unlikely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Extremely unlikely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Don't Know | 0 | 0 | 0 | 0 | 0 | 0 | |



Comments, Feedback & Actions:

****Extremely Likely Comments**** Saying very happy with all the staff and thank you for all the help to both receptionists. **Happy with everyone because it's very good surgery and give me the best service because of my language barrier. I can speak here and reception staff always help me. Dr is very good doctor as well. **Happy with GP surgery because give good treatment and staff are friendly. ** Very hasppy because doctor listen's properly and very helpful. ** Happy with service providing Reception staff and GP very understanding and caring **Happy with the services are provided and everyone good in the surgery and doctors are really good always help. **Everyone so good in the surgery they always help and give good patient care. Receptionist always do translation for me, and is very helpful girl. **Really happy with all the services because receptionists are always helpful and listen to our problems and help giving appointments. Doctor is very good doctor and always listen and help **I am happy as I am in this surgery for a long time and very satisfied with services. **

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.